

# Astoria Lighting Co. Warranty Information

## Service and Workmanship Warranty

Astoria Lighting Co. provides warranties on all installation labor and warranty-related service work. This warranty covers the workmanship and service of the products we have installed. After the given warranty period expires, standard service fees will apply for labor, while materials will continue to be covered under their respective manufacturer warranties (see Product Warranties section below).

### Service Warranty Coverage

- Initial installation labor
- Warranty-related service calls within the prescribed period
- Troubleshooting and diagnostics
- Standard equipment access and servicing

### Service Warranty Exclusions

- Labor costs for special access installations requiring third-party contractors (e.g., crane operators, rappelling crews)
- Service calls after the prescribed warranty period
- Emergency or after-hours service calls

## Limitation of Liability

Astoria Lighting Co.'s liability under this warranty is limited to:

1. The original purchase price of the product in question
2. The cost of labor during the warranty period

We shall not be liable for:

- Direct, incidental, or consequential damages
- Loss of use
- Loss of revenue
- Loss of profits
- Any damages beyond the original purchase price of the product

## Warranty Exclusions

This warranty becomes void if damage or malfunction occurs due to:

### Physical and Environmental Factors

- Accidental damage
- Construction or remodeling damage

- Environmental factors (air pollution, mold, mildew)
- Natural disasters (fire, lightning, hurricanes, earthquakes)
- Pest-related damage (e.g., rodents, insects)

## Technical and Usage Factors

- Controller or WiFi connectivity issues due to:
  - Password changes
  - Internet service provider changes
  - Network configuration modifications
- Misuse or abuse of products
- Vandalism
- Unauthorized modifications
- Improper maintenance

## Materials Warranty

All products installed by Astoria Lighting Co. are covered by their respective manufacturer's warranties. These warranties vary by manufacturer and product. Detailed warranty information for specific products is provided separately in the Product Warranties section of this document.

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*This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.*

## Product Warranties (For information only)

### AMP Landscape Lighting:

AMP offers a "hassle-free" lifetime warranty on all brass fixtures, LED bulbs, and transformer cores and housings. AMP product is built to maintain optimal performance for a lifetime of outdoor use. Warranty claims are processed same-day (7 days-a-week), and immediate action is taken in most cases. Aluminum fixtures and components warranties range from 5 years to Lifetime.

[AMP Lighting Warranty Policy](#)

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### Astoria Lighting Co Permanent Holiday Lighting (US only):

Astoria Lighting Co provides a lifetime warranty for the lights. A lifetime warranty on the lights is defined by the manufacturer's testing, which resulted in an estimated lifespan of 50,000 hours. When used 7 hours per day, this equates to 20 years. The validity of the warranty on lights will not be affected by how long the lights are actually used. Astoria Lighting Co also provides a 10-year warranty for all products and parts, as well as a 3-year warranty on Labor.

[Astoria Lighting Co Permanent Holiday Lighting](#)

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### Astoria Lighting Co. Bistro Lighting:

Astoria Lighting Co. offers a 3-year in-house product warranty on our RGBW Bistro Lighting product. This includes bulbs, wiring, transformers, WiFi controller, and any other hardware included in the installation.

[Astoria Lighting Co. Bistro Lighting Warranty Policy](#)

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### Astoria Lighting Co. Landscape Lighting Brass Fixtures:

Astoria Lighting Co.'s brass fixture warranty provides coverage against defects in materials and workmanship, including LED or bulb failure (where applicable), wire insulation deterioration, and connection point failures. Brass drop-in fixtures include a lifetime manufacturer's warranty on the fixture housing, a one-year warranty on LED bulbs, and a one-year workmanship warranty covering installation and service. Brass integrated fixtures include a five-year manufacturer's warranty on the fixture housing and a one-year workmanship warranty covering installation and service.

[Astoria Lighting Co Landscape Lighting Brass Fixtures Warranty](#)

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### Brilliance LED Landscape Lighting:

Brilliance LED offers different warranties on lamps and fixtures. Lamp warranties and fixture warranties range from 2 years to limited-lifetime warranties, depending on the specific product sold. See the detailed warranty information from Brilliance LED linked below.

[Brilliance LED Lamp Warranty Policies](#)

[Brilliance LED Fixture Warranty Policies](#)

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### Dauer Manufacturing Landscape Lighting:

Dauer backs their products with Life Warranty on brass and copper fixtures for drop-in lamps, 10-year warranty on integrated LED fixtures, and 5-year warranty on integrated submersibles and Dauer LED lamps for drop-in fixtures.

[Dauer Product Warranty Descriptions](#)

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## FXLuminaire Landscape Lighting:

FXLuminaire offers a 10-year warranty on transformers and LED fixtures, and a 3-year warranty on low voltage lighting fixtures. This warranty covers defects in materials and workmanship under normal use and extends to 10 years for all FX products when installed together on the same project.

[FXLuminaire Warranty Policies](#)

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## Gemstone Lights Track Lights, Flood Lights and Opal Bulb:

Gemstone Lights provides a lifetime warranty for the lights. A lifetime warranty on the lights is defined by the manufacturer's testing, which resulted in an estimated lifespan of 50,000 hours. When used 7 hours per day this equates to 20 years. The validity of the warranty on lights will not be affected by how long the lights are actually used. Gemstone Lights provides a 10-year warranty for all products and parts.

[Gemstone Lights US Warranty Policy](#)

[Gemstone Lights Canadian Warranty Policy](#)

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## Kichler Lighting:

Kichler Lighting warrants that its outdoor and landscape lighting products and component parts to the original consumer or purchaser are free from defects in materials and workmanship.

[Kichler Lighting Warranty Information](#)

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## Haven Lighting Landscape Lighting:

Haven Lighting offers a 1-year warranty on most products, with some exceptions Brass and stainless steel housings and internal transformer components have a lifetime warranty, while aluminum housings have a 5-year warranty. LED components in some products are covered for 5 years or 30,000 hours.

[Haven Lighting Warranty Information](#)

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## Suncoast Enclosures Louvered Roofs, Retractable Screens, Screen Rooms:

Due to the high quality of Suncoast Enclosures components, they proudly offer the best warranty in the industry, a Limited Lifetime Warranty that covers manufacturer's defects, regular wear and tear, and any other incidentals that are not caused by misuse of the product.

[Suncoast Enclosures Warranty Information](#)